

"Virtual College have come up with brilliant solutions to the issues we faced with online training."

Elisabeth Carney-Haworth, Co-founder,
Operation Encompass

Operation Encompass

Connecting law enforcement and education to safeguard children



Challenge

To digitally transform Key Adult Briefings to save time and costs.

Solution

The development of a suite of solutions to train Key Adults to help safeguard children.

The Partnership

Virtual College are extremely proud to be working with organisations to help safeguard children and enrich their lives.

Background

Operation Encompass is a charitable organisation who directly connects the police with schools to secure better outcomes for children who are subject to or experience police-attended incidents of domestic abuse. Set up in 2011, it has since enabled effective interventions to many thousands of children.

Founded by Head Teacher Elisabeth Carney-Haworth OBE and Police Sergeant, David Carney-Haworth OBE, they have created an efficient, confidential channel of communication between police forces and Key Adults within schools. This enables the immediate and discrete recognition of the child's situation by the Key Adult, ensuring a secure and sympathetic environment is provided and the broader effects of abuse are addressed.

Challenges

One of the challenges David and Elisabeth faced was they needed to work with every single police force and school within England and Wales. With Elisabeth being a full-time head teacher and David a full-time police officer, their time was limited.

Their aim was to train every single safeguarding lead within these institutions to deal with domestic abuse matters. The safeguarding lead would then become a Key Adult for Operation Encompass to bridge the communication gap.

To aid this training, the founders required an online solution that was accessible, practical and portable to replace several key adult briefings, saving them time and costs.

Solution

Having seen existing work Virtual College had already completed with the Home Office, Elisabeth and David got in touch. With online learning being the most sustainable option for their project, they worked with Virtual College to digitally transform their face-to-face key adult briefings.

Virtual College began the process by scoping out their main challenges and devising key learning outcomes for their learners to ensure the key messages were

covered. The first phase saw a variety of 'look and feel' options created by the Graphic Design team in line with the Operation Encompass brand. A designated Instructional Designer also attended one of the face-to-face briefing sessions to understand how to translate the delivery of the programme into an online module. A prototype was then created along with the full version of the build. Once amendments had been made, a full exercise of proofreading and functional testing was completed.

David commented on working with Virtual College.

"Virtual College's previous experience of creating online safeguarding training for the Home Office (FGM) gave me and Elisabeth the confidence that they would understand the importance and impact that was needed for our Operation Encompass training"

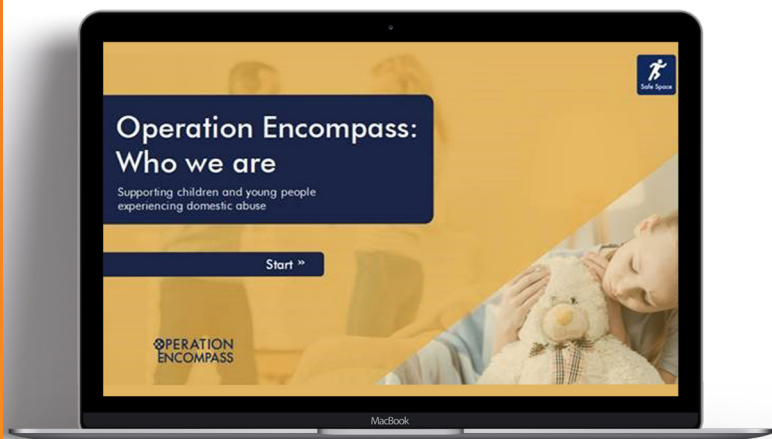
The outcome was a suite of solutions including three mid-length e-learning modules, a talking head video introducing the Operation Encompass's aims and objectives, kinetic text video, animation and downloadable content.

Results

The online learning solutions have recently been launched and key adults are yet to be trained.

A fantastic achievement for Operation Encompass was that they won the inaugural **World Class Policing Award** and beat competition from New Zealand, Dubai, Australia and forces from the UK. Virtual College are extremely proud to be working with organisations to help safeguard children and enrich their lives.

Safeguarding is a topic that is close to our heart. Our vast safeguarding catalogue covers all topics from child abuse to trafficking to FGM, and we are proud that our efforts to create courses that are informative yet sensitive have been acknowledged by award boards such as LPI.



About Virtual College

Virtual College create inspiring learning so that people, organisations and communities succeed and flourish. They do this by putting the learner first and sparking their enthusiasm for learning. They believe the most effective way to deliver great results is to make learning meaningful and engaging.

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