

We recently attended the Learning Live event in London. During our conversations with delegates, four key themes emerged:

Data and Analytics | A.I | Digital Transformation | Learning Culture

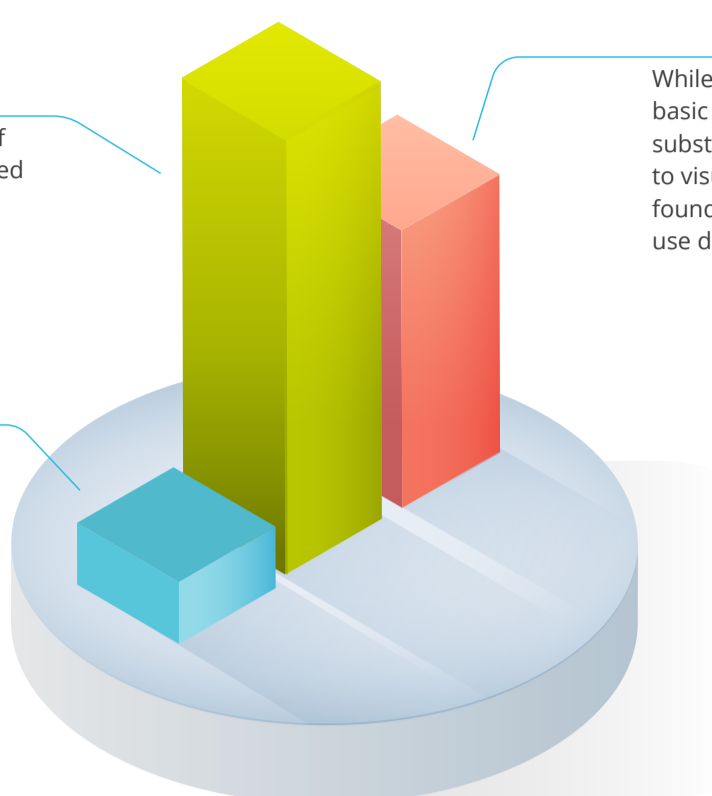
## Data and Analytics

**96%**

Data and analytics was one of the high priority skills identified in future L&D teams

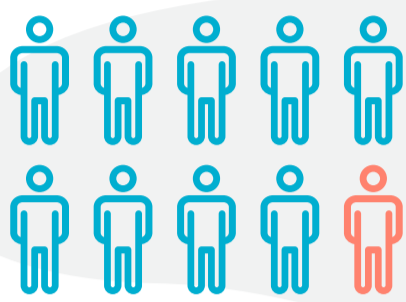
**13%**

13% of organisations never analyse the data they collect.



**61%**

While 61% of L&D leaders do basic analysis, there is a substantial drop when it comes to visualising what they have found in their data (only 35% use dashboards).



**9 out of 10**

L&D leaders were looking to personalise learning, improve engagement and improve the way that they gather information on learning impact.

Reference – vTowards Maturity, L&D's relationship with data

## Artificial Intelligence

Applications of AI in learning:

### Teaching assistants

Examples include natural language recognition, conversational interfaces and chatbots.



### Artificial mentoring

There have been some successful examples of using artificial mentoring which highlights that it is becoming possible for some training to become automated through AI.

### Generating and augmenting content

This is a relatively new area of AI but as AI continues to grow there are sure to be more advances.



### Accessibility

An example of where AI has helped with accessibility issues is YouTube's automated closed caption system, which adds captions to videos.

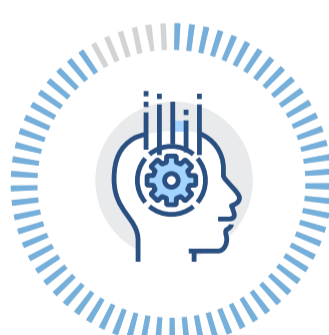
### Personalisation

Examples of this are Netflix's recommendation engine and Spotify promoting tracks you will like based on previous tracks you have listened to.



Reference – <https://spongeuk.com/insights/2017/09/5-ways-ai-is-being-used-in-learning>

## Digital transformation



**90%**

of companies lack digital skills.



**77%**

of enterprises believe that a lack of digital skills is the key hurdle to their 'Digital Transformation.'



**4%**

Only 4% of businesses interviewed are aligning corporate training efforts with their digital strategy.



**46%**

Just 46% of companies are investing in developing digital skills.

Reference – Capgemini Consulting and MIT

## Learning Culture



**41%**

Only 41% of employees say they get opportunities to grow.



**1/5**

Just over one-fifth of employees say self-directed learning is important to their employers.



**23%**

Only 23% of executives offer education to keep employees loyal and engaged.



**40%**

Mentoring opportunities are not a priority to employers, with fewer than 40% of executives offering job rotation and shadowing.

Reference – [www.clomedia.com](http://www.clomedia.com)